CALFRESH (CF) PROGRAM REQUEST FOR POLICY/REGULATION INTERPRETATION

INSTRUCTIONS: Complete items 1 - 10 on the form. Use a separate form for each policy interpretation request. If additional space is needed, please use the second page. Be sure to identify the additional discussion with the appropriate number and heading. Retain a copy of the CF 24 for your records.

- Questions from counties, including county Quality Control, must be submitted by the county CalFresh Coordinator and may be submitted directly to the CalFresh Policy analyst assigned responsibility for the county, with a copy directed to the appropriate CalFresh Policy unit manager.

•	Questions from Administrative Law Judges may be submitted direc where the hearing took place, with a copy of the form directed to the	tly to e ap	o the CalFresh Policy analyst as propriate CalFresh Bureau unit	signed responsibility to the county manager.	
1.	RESPONSE NEEDED DUE TO:	5.	DATE OF REQUEST:	NEED RESPONSE BY:	
	✓ Policy/Regulation Interpretation		5/6/2014	5/20/2014	
	□ QC	6.	COUNTY/ORGANIZATION:		
	☐ Fair Hearing		Riverside County		
	Other:	7.	SUBJECT: CalFresh voluntary withdraw	wal	
2.	REQUESTOR NAME:	8.	REFERENCES: (Include ACL/ACIN, o	court cases, etc. in references) gulation cite(s) and/or a reference(s).	
3.	PHONE NO.:	ACIN I-08-03; ACIN I-48-03			
4.	REGULATION CITE(S):	-			
	MPP 63-300.36; CFR 273.2(c)(6)			•	
9.	QUESTION: (INCLUDE SCENARIO IF NEEDED FOR CLARITY):				
	Scenario: The customer verbally withdraws the application. The county sends the customer the CW 10 confirming the request for withdrawal. The CW 10 includes language that he or she may reapply at any time. It does not include language that he or she is not entitled to a hearing. ACIN I-08-03 states counties can ask the applicant to complete the CW 89, but the applicant is not required to do so. ACIN I-48-03 instructs counties that they may use the CW 89 or other suitable form, provided the form includes language that clearly states the applicant will not be able to file for a hearing and may reapply at any time.				
	Does the county have to inform the applicant that he or she is not entitled to a hearing when the application is verbally withdrawn?				

REQUESTOR'S PROPOSED ANSWER:

In the absence of a written request (the CW 89 or other suitable form) the county is only required to send the CW 10 confirming the request for withdrawal and inform the customer he or she can reapply at any time.

11. STATE POLICY RESPONSE (CFPB USE ONLY):

CDSS concurs with the county's answer.

FOR CDSS USE			
DATE RECEIVED:	DATE RESPONDED TO COUNTY/ALJ:		
May 6, 2014	May 8, 2014 (William E. Belon)		